

IR. MANAGER DATA PRIVACY FACTSHEET

IR. Manager is a cloud-based investor relations CRM platform developed by Euronext Corporate Solutions. It enables investor relations professionals to efficiently manage relationships with institutional investors, analysts, and other stakeholders. The platform integrates with data sources like Morningstar and FactSet, providing access to comprehensive market data, financial reports, and ESG ratings to support informed investor relations strategies.

IR. Manager is designed with data privacy and protection at its core, ensuring compliance with key privacy regulations, including the General Data Protection Regulation (GDPR).

TRUSTED SOLUTIONS FOR INVESTOR RELATIONS

IR. Manager offers the following features:

- **Investor Relationship Management:** Manage relationships with institutional investors, analysts, and other stakeholders.
- **Shareholder analysis:** Identify, understand, and monitor your shareholding structure.
- **Integration with data sources:** Access comprehensive market data, financial reports, and ESG ratings through integration with Morningstar and FactSet.

TRUSTED SOLUTIONS FOR SECURE INVESTOR RELATIONS

IR. Manager delivers powerful investor IR relations capabilities tailored to the needs of listed companies and IR professionals, including:

- **Investor relationship management:** Centralise and track interactions with institutional investors, analysts, and key stakeholders;
- **Shareholder analysis:** Identify, Understand your shareholder structure and track changes over time;
- **Integrated market data:** Access real-time investor and financial information from trusted sources like Morningstar and FactSet.

WE TAKE DATA PRIVACY PERSONALLY

At IR. Manager, data privacy is a fundamental aspect of our service offerings. We are committed to protecting personal data and respecting the right to privacy as set out in the GDPR and other applicable data protection laws.

WHAT SETS US APART

- **ISO/IEC 27001 certified** for Information Security;
- **Data Transfers outside the EER:** We may transfer data outside the EER, but only with appropriate safeguards in place, such as Standard Contractual Clauses (SCCs);
- **End-to-End encryption** for data in transit and at rest;

- **Role-Based Access Controls** with strict internal data segregation;
- **24/7 monitoring**, regular security audits, and penetration testing.

WHO'S RESPONSIBLE FOR YOUR DATA?

It depends on how you use IR. Manager,:

Scenario	Our Role
You visit our website, register for an event, or request a demo.	Data Controller – We determine how your data is used.
You use our investor relations management services as part of your company's subscription.	Data Controller – We determine how your data is used.

Need clarity? Just ask—we're transparent about our data roles.

PRIVACY & COMPLIANCE

Question	Answer
Is IR. Manager compliant with the GDPR?	Yes. We continuously monitor regulatory changes and update our processes to remain compliant.
Do you have a Data Protection Officer (DPO)?	Yes. Our DPO is part of Euronext's central governance. You can reach the DPO at dpo.ecs@euronext.com .
Do you have a program in place to address compliance with applicable data privacy legislation?	Yes. IR. Manager has a GDPR-compliant privacy program, centrally managed by the Group DPO.

DATA LOCATION & CROSS-BORDER TRANSFERS

Question	Answer
Where is my data stored?	Personal data is primarily stored and processed within the EEA.

Are international data transfers compliant with EU regulations?	Yes, when required, we use SCCs or equivalent agreements to ensure compliance with EU data protection regulations.
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ACCESS CONTROL & DATA ISOLATION

Question	Answer
How do you manage access to personal data?	Access is strictly role-based on a “least privilege” basis and logged for auditing. We use isolated environments to further protect your data.
Can IR. Manager staff see your data?	Only authorized personnel with a legitimate need may access your data, and only under strict security protocols.

DATA PORTABILITY, RETENTION & DELETION

Question	Answer
Can we export our data if we stop using your services?	Yes. You can export your data at any time, and IR. Manager assists with complete data retrieval prior to contract termination.
How long is data retained after contract termination?	Yes. Data retention schedules are enforced through automated workflows, and regular reviews are conducted.
Is there an automated data deletion policy?	Yes. Our retention schedules are enforced through automated workflows and periodic reviews.

ENCRYPTION & PROTECTION

Question	Answer
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Do you encrypt data at rest and in transit?	Yes. All sensitive data is encrypted using TLS for transmission and AES-256 at rest.
Are passwords and sessions secured?	Yes. We enforce strict password policies, use session timeouts, and offer local encryption for stored credentials.

SUB-PROCESSORS & VENDORS

Question	Answer
Do you use sub-processors?	Yes, and we maintain a vetted, documented list. Clients are notified of sub-processor changes and have the right to object under our DPA. This list can be found online, through the ECS website.
How do you ensure sub-processors meet your standards?	All sub-processors are bound by contractual DPAs, undergo due diligence, and are required to comply with equivalent security controls.

SUPPORT WITH DPIA REQUESTS

Question	Answer
WILL IR.MANAGER HELP WITH A DPIA?	No. When you, as data controller, wish to conduct a Data Protection Impact Assessment (DPIA), IR.MANAGER is committed to supporting you with the necessary information. As your data processor, we cannot perform the DPIA on your behalf, but we will provide the technical, organizational, and contractual details you need to complete your assessment. This note explains our role and how we can assist you.
WHAT KIND OF SUPPORT WILL	IR.MANAGER will assist you by providing the information you need, such as details of our technical and organisational measures, our hosting environment, and our sub-processors.

I GET FOR A DPIA?	
CAN I WORK WITH IR.MANAGER TO COMPLETE A DPIA?	As Controller, you are responsible for completing the DPIA. IR.MANAGER will support you by answering specific questions and providing the necessary details to help you finalise your assessment efficiently.

MONITORING, AUDITS & CONTROL

Question	Answer
Is the system monitored?	Yes. Our environments are monitored 24/7, including system health, intrusion detection, and usage logs.
Can clients audit IR. Manager controls?	Yes, upon request and in accordance with the terms of our Data Processing Agreement (DPA).

CUSTOMIZATION & FLEXIBILITY

Question	Answer
Can we configure how long data is stored or how it is processed?	Yes. IR. Manager supports custom data retention settings and access permissions, aligned with your internal governance and compliance policies.
Does IR. Manager support multi-language or jurisdictional settings?	Yes. The platform offers multi-language support and accommodates various jurisdictional compliance needs, including financial disclosure regulations.

GLOBAL REACH, EUROPEAN ROOTS

IR. Manager is operated by Euronext Corporate Services, a subsidiary of Euronext N.V., Europe's leading market infrastructure provider. IR. Manager is designed to support investor relations and regulatory communications for listed companies across Europe and beyond. Our infrastructure and privacy practices comply with:

- EU GDPR;
- UK GDPR;
- National financial and transparency regulations;
- Participation in EU–U.S. and UK Data Privacy Frameworks.

IR. Manager serves clients in regulated sectors across multiple jurisdictions, ensuring compliance with international and local data protection and reporting obligations.

 **READY TO ENHANCE YOUR INVESTOR RELATIONS WITH CONFIDENCE?**

Whether you're looking to optimize your investor engagement, streamline your IR workflows, or improve your current digital investor relations solution, IR. Manager is the trusted choice for efficient and secure investor relations management. Contact us today to learn more!