

COMPANY WEBCAST DATA PRIVACY FACTSHEET

Company Webcast is a leading webcast and streaming service provider, trusted by organizations to deliver live, on-demand, and hybrid event streaming with a focus on high-quality, secure content delivery. Our solutions are designed to meet the highest standards of data privacy and protection, helping businesses communicate with confidence while complying with key privacy regulations.

We provide streaming solutions for a wide range of events, including:

- Investor Relations Webcasts;
- Annual General Meetings (AGMs);
- Corporate Communications & Trainings;
- Internal & External Webinars.

Whether you need to broadcast live events, deliver on-demand content, or manage interactive sessions, Company Webcast ensures secure and efficient streaming with the following benefits:

- Seamless event streaming for internal and external communications;
- Live and on-demand streaming to cater to different audience preferences;
- High-security standards with ISO/IEC 27001-certified infrastructure;
- Easy-to-use platform with no technical expertise required.

Our services are built with privacy and compliance in mind to ensure your data stays protected.

TRUSTED SOLUTIONS FOR SECURE STREAMING

Company Webcast provides innovative webcast services to a wide range of clients, including:

- Investor Relations Webcasting: Compliant with financial reporting regulations;
- Training Webcasting: Secure and private training sessions;
- Corporate Communications: Interactive, secure webcasts for internal and external stakeholders.

WE TAKE DATA PRIVACY PERSONALLY

At Company Webcast, data privacy is at the core of our service offerings. We understand the sensitive nature of the data involved in live streaming events and take all necessary steps to ensure compliance with data protection laws.

WHAT SETS US APART

- **ISO/IEC 27001** certified for Information Security;
- **Data stored in the EU** – we only transfer personal data outside the EU when necessary and with appropriate safeguards in place;
- **End-to-End Encryption** for data in transit and at rest;
- **Role-Based Access Controls** with strict internal data segregation;
- **24/7 Monitoring**, regular security audits, and penetration testing.

WHO'S RESPONSIBLE FOR YOUR DATA?

It depends on how you use Company Webcast:

| Scenario | Our Role |
|--|--|
| You visit our website, register for an event, or request a demo. | Data Controller – We determine how your data is used. |
| You use our webcast services as part of your company's subscription. | Data Processor – We follow your organization's instructions. |

Need clarity? Just ask—we're transparent about our data roles.

PRIVACY & COMPLIANCE

| Question | Answer |
|--|--|
| Is Company Webcast compliant with the GDPR? | Company Webcast is fully compliant with GDPR. We regularly monitor regulatory changes and update our processes to remain compliant. |
| Do you have a Data Protection Officer (DPO)? | Yes. Our DPO is part of Euronext's central governance. You can reach the DPO at dpo.ecs@euronext.com . |
| Do you have a program in place to address compliance with applicable data privacy legislation? | Yes. Company Webcast has a GDPR-compliant privacy program, centrally managed by the Group DPO. |

DATA LOCATION & CROSS-BORDER TRANSFERS

| Question | Answer |
|---|--|
| Where is my data stored? | All client data is securely stored in the EU (Netherlands/Ireland). We do not transfer personal data outside the EEA unless legally required, in which case, we safeguard such transfers with Standard Contractual Clauses (SCCs). |
| Are international data transfers compliant with EU regulations? | Yes, when required, we use SCCs or equivalent agreements to ensure compliance. |

ACCESS CONTROL & DATA ISOLATION

| Question | Answer |
|--|--|
| How do you manage access to personal data? | Access is strictly role-based on a "least privilege" basis and logged for auditing. We use isolated environments to further protect your data. |
| Can Company Webcast staff see our data? | Only authorized personnel with a legitimate need may access your data, and only under strict security protocols. |

SUPPORT WITH DPIA REQUESTS

| Question | Answer |
|----------------------------|--|
| WILL CWC HELP WITH A DPIA? | No. When you, as data controller, wish to conduct a Data Protection Impact Assessment (DPIA), CWC is committed to supporting you with the necessary information. As your data processor, we cannot perform the DPIA on your behalf, but we will provide the technical, organizational, and |

| | |
|---|--|
| | contractual details you need to complete your assessment. This note explains our role and how we can assist you. |
| WHAT KIND OF SUPPORT WILL I GET FOR A DPIA? | CWC will assist you by providing the information you need, such as details of our technical and organisational measures, our hosting environment, and our sub-processors. |
| CAN I WORK WITH CWC TO COMPLETE A DPIA? | As Controller, you are responsible for completing the DPIA. CWC will support you by answering specific questions and providing the necessary details to help you finalise your assessment efficiently. |

DATA PORTABILITY, RETENTION & DELETION

| Question | Answer |
|--|--|
| Can we export our data if we stop using your services? | Yes. You can export your data at any time, and Company Webcast assists with complete data retrieval prior to contract termination. |
| How long is data retained after contract termination? | Yes. Data retention schedules are enforced through automated workflows, and regular reviews are conducted. |
| Is there an automated data deletion policy? | Yes. Our retention schedules are enforced through automated workflows and periodic reviews. |

ENCRYPTION & PROTECTION

| Question | Answer |
|---|--|
| Do you encrypt data at rest and in transit? | Yes. All sensitive data is encrypted using TLS for transmission and AES-256 at rest. Our workstations are protected using BitLocker. |

| | |
|-------------------------------------|--|
| Are passwords and sessions secured? | Yes. We enforce strict password policies, use session timeouts, and offer local encryption for stored credentials. |
|-------------------------------------|--|

SUB-PROCESSORS & VENDORS

| Question | Answer |
|---|---|
| Do you use sub-processors? | Yes, and we maintain a vetted, documented list. Clients are notified of sub-processor changes and have the right to object under our DPA. A list of all our sub-processors can be found on the ECS website. |
| How do you ensure sub-processors meet your standards? | All sub-processors are bound by contractual DPAs, undergo due diligence, and are required to comply with equivalent security controls. |

WEBCAST REGISTRATION

| Question | Answer |
|--|---|
| Who is the data controller when someone registers for a webcast? | The organisation listed on the registration page is the data controller. Company Webcast acts as processor on their behalf. |
| What personal data is collected during registration and viewing? | We collect your name, email, company name, viewing duration, session interactions (polls, questions), and related product usage data. |
| Why is this data collected? | To deliver the webcast, enable platform functionality, and report attendance and viewing insights to the organising party. |

| | |
|--|---|
| Is the data used for marketing? | Company Webcast does not use registration data for marketing. However, the organising party may use the data for follow-up or mailing lists. |
| Is registration data shared? | Yes, with the organiser. For investor relations events, viewing data may also be shared with IR. Manager (part of Euronext Corporate Services) for reporting purposes. |
| Are cookies and local storage used during viewing? | Yes, functional cookies and localStorage (e.g. Bitmovin player) are used to support login, poll responses, and video optimisation. No personal data is stored via localStorage. |
| Can I update or delete my registration data? | Yes. Contact compliance@companywebcast.com to request access, correction, or deletion of your personal data. |

MONITORING, AUDITS & CONTROL

| Question | Answer |
|---|---|
| Is the system monitored? | Yes. Our environments are monitored 24/7, including system health, intrusion detection, and usage logs. |
| Can clients audit Company Webcast controls? | Yes, upon request and in accordance with the terms of our Data Processing Agreement (DPA). |

CUSTOMIZATION & FLEXIBILITY

| Question | Answer |
|---|---|
| Can we configure how long data is stored or how it's processed? | Absolutely. We offer custom retention settings, user roles, and data access configurations tailored to your policies. |
| Does Company Webcast support multi-language or jurisdictional settings? | Yes. Our tools are multi-lingual, and our privacy setup accommodates cross-border and sector-specific compliance. |

GLOBAL REACH, EUROPEAN ROOTS

Company Webcast is headquartered in Amsterdam, Netherlands, operated by Euronext Corporate Solutions and part of the Euronext N.V. Group—Europe’s leading market infrastructure provider. Our infrastructure and privacy practices are aligned with:

- EU GDPR;
- UK GDPR;
- Dutch laws;
- Participation in EU–U.S. and UK Data Privacy Frameworks;
- We also offer dedicated solutions for the public sector, delivering secure, compliant, and efficient digital meeting and streaming tools for municipalities, government bodies, and other public organisations.

READY TO STREAM WITH CONFIDENCE?

Whether you're hosting your first webcast or scaling a complex streaming strategy, Company Webcast is the trusted partner for secure, compliant event broadcasting across Europe. Contact us today to find out how we can support your next live or on-demand event.